
STATLER CENTER

The National Statler Center for Careers in Hospitality Service

Volume 3 Number 6

E-Newsletter September 2008

The National Statler Center for Careers in Hospitality Service prepares people with physical disabilities and/or visual impairments for exciting careers in the hotel, travel, and customer service business. Since 1999, more than 265 people have graduated the program and more than 84% of our graduates have found employment.

Congratulations!

Recently three more Statler graduates started their hospitality careers. Dawn is working for the Millennium Hotel in Buffalo, Christal is at the Days Inn Buffalo Airport, and Alex is working at the Lighthouse Manhattan. Congratulations to all!

The Statler Center in partnership with the Lighthouse of Central Florida begins Hospitality Training in Orlando!

The first class in Orlando, Florida is off to a great start! The fifteen students who make up this class are all ready and eager to both learn about the hospitality industry *and* get to work. The class began September 10 and already the students have had great speakers such as Jeannie Amendola of Walt Disney World, Dr. William Fisher of the Rosen College of Hospitality Management, and Catherine Ibarra-O'Connell from Hyatt Regency Orlando Airport!

Special thanks to the staff at **Lighthouse Central Florida** and the **State of Florida** for your enthusiasm and support of our students!



The 29th Statler Hospitality Class in Orlando, Florida

Left to Right:

Elizabeth Miceli, Steven Zhunio-Hoffman, Christine Eaton, Marie Michel, Richard Eldred, Paulette Gordon, Aurora Lane, Ismael Gonzalez, Maribel Torres, Claudia Dean, Randy LaMonda, Jacqueline Williams, Brian Lichtenstrahl, Jahman Whitfield and Pamala McNish

Statler Buffalo

The 28th Statler Hospitality training class in Buffalo is off to a great start! Students have travelled to Buffalo from several states including: Texas, Connecticut, Alabama, Vermont, North Carolina, and Arkansas. Students are currently learning about the hospitality industry, business math concepts, and computers.

STEP

The 3rd STEP (Statler Training and Employment Program) started September 29th! STEP is a training program that focuses on customer service and call-center skills. We are currently accepting applications for our next class if you, or someone you know, is interested in attending! If you are interested in training, or in working with Statler as a corporate partner in training, please contact Mary Ellen at 716-888-4637 or mmest@statlercenter.org.

2008-09 STATLER CENTER CALENDAR

Ongoing classes rolling enrollment Accepting applications for Statler Center, STEP and OIBT

September 29, 2008 Statler Training and Employment Training (STEP) began

November 13, 2008 Buffalo Statler and STEP Graduation

November 20, 2008 Statler with the Lighthouse of Central Florida Graduation

January 26, 2009 Statler Training and Employment Training (STEP) begins

Early 2009 Statler with the Lighthouse of Central Florida class begins

April 22, 2009 Statler Buffalo begins

May 8, 2009 Statler Training and Employment Training (STEP) begins

The *National Statler Center for Careers in Hospitality Service* is located at: 1160 Main Street in Buffalo, New York. You can contact our Admissions Department at 716.888.4641, apply on line at www.StatlerCenter.org or email dpotocki@StatlerCenter.org.

Reminder: New Phone Numbers at the Statler Center and Olmsted Center

Please note our new direct dial numbers. The 'old' three digit extensions will not work but our main line is fully operational. The main Statler phone number (716-882-5690) and Olmsted number (716-882-1025) are still in use.



Training Today for Tomorrow's Workforce!

The Olmsted Institute of Business & Technology, or OIBT, is a New York state certified business school specializing in computer training. OIBT has classes on all Microsoft Office products including the 2007 edition! We can assist in all levels of computer training from beginner, intermediate to advanced classes. All classes are taught by a Microsoft Certified Master Instructor and can be tailored to your needs. Visit our web site at: www.olmstedinstitute.org.

Please call Jeff at 716-888-4631 to find out if your organization qualifies for a free computer class.

To opt out of the newsletter click this link newsletter@statlercenter.org

CONFIDENTIALITY NOTICE: This e-mail and attachments, if any, may contain confidential information which is privileged and protected from disclosure by Federal and State confidentiality laws, rules or regulations. This e-mail and attachments, if any, are intended for the designated addressee only. If you are not the designated addressee, you are hereby notified that any disclosure, copying, or distribution of this e-mail and its attachments, if any, may be unlawful and may subject you to legal consequences. If you have received this e-mail and its attachments in error, please contact the Statler Center (716) 882-5690 and delete the e-mail and its attachments from your computer. Thank you